

Ref: Emergency Situation Surcharge – ESS

As market conditions continuously evolve with the ongoing Covid-19 situation the Emergency Situation Surcharge (ESS) will be applicable effective 1st May 2020.

The ESS adjustment reflects the changing dynamics in the market and the ongoing challenges to secure available air capacity.

The adjusted ESS charge will reflect the peak cost levels on different trade lanes as opposed to having one standard global charge.

Furthermore the charging mechanism will change from a charge per shipment to a charge per kilogram (kg) in order to maintain a more gradual pricing model.

Please note that the ESS is a temporary charge until further notice which allows us to cover part of the operating cost increases and the necessary air network adjustments.

We will continue to evaluate and adjust the ESS as market conditions evolve for the duration of this Emergency Situation.